

# Camp Canine, Inc. 2023

## Membership Agreement

This agreement is between Camp Canine, Inc. also referred to in this document as CCI, and the person submitting the Membership Agreement and approving payment upon acceptance. The guardian's pet(s) may be referred to as a "camper(s)" in this agreement. The most current CCI Contract of Care is a binding part of this 2023 Membership Agreement.

- A. The club dues are for the advantage of membership, for reservation, Camp events, membership benefits, and other services.
- B. Yearly dues are included in Random Rover, Frequent Fido, Day Camp Digger, Holiday Hound, and Monthly Mutt Club purchases.
- C. All dues, fees and gratis services in club or package purchases are non-refundable and non-transferable.
- D. All current holiday policies are listed in this agreement and apply. Holiday office hours will be different than normal hours and will be available on our website.
- E. Current "Contract of Care" is included in this agreement and will apply.
- F. 2023 Camp Overnight Rates are - \$55.00 first/\$35.00 additional campers.
  - 1. CCI charges for the entire scheduled overnight at the time of drop off, some exceptions may occur, ie weekend or odd hour drop offs. For early picks ups from the scheduled dates, refunds do not apply unless approved by management. For early picks ups from the scheduled dates, credit on your account will not be automatically applied, unless approved by management.
- G. 2023 Day Camp Rates Weekday - \$37.00 Full Day/\$27.00 additional campers (Hours 7am-6pm), \$24.00 Half Day (Hours 7am-1pm or 1pm-6pm).
  - 1. 2023 Day Camp Rates Weekend- \$30.00 Full Day/\$24.00 additional campers. (Hours 7am-6pm) \$24.00 for Half Day (Hours 7am-1pm or 1pm-6pm).
  - 2. CCI has the right to extend daycare hours seasonally or may accommodate member request for such.
  - 3. CCI may provide the availability of daycare pick up 6-7PM, or a later time – MUST schedule prior to pick up. No pick up 8-9PM or after 9:30PM. Late fees will incur for pick-ups after 7PM or unscheduled pick-ups 6-7PM. Late pick-ups for members before 8PM are \$10.00; from 9-9:30PM are \$25.00.
- H. 2023 Baths – Small (0-20) \$20.00, Medium (20-50) \$30.00, Large (50 - 90) \$40.00, Huge (90+) \$60.00. Thick/long coat +\$5.00.
- I. 2023 Overnight Late Pick-up for members – Monday–Friday 5-8pm, Saturday 1-8pm or Sunday 6-8pm for an additional \$10.00. Other mutually agreeable times will be \$25.00. No pickup after 9:30pm.
- J. 2023 Overnight Late Drop-off for members – Monday–Friday 3-8pm, Saturday 1-8pm or Sunday 6-8pm for an additional \$10.00. No late drop-offs after 8PM.
  - 1. This service must be pre-scheduled and the \$10.00 fee will be charged with the overnight bill. All late drop offs after 5PM must be fed and medicated prior to arrival.
- K. All members are required to attend Camp a minimum of one time within each calendar quarter to maintain membership. This may be day camp, overnight, or babysitting. Camp Canine reserves the right to make special exceptions or substitutions for campers with extenuating circumstances due to age, health, or campers living outside a 40 mile range.
- L. Members will pay a non-social fee of \$15.00 additional per night if a camper is not allowed in social groups due to preventable circumstances.
- M. The non-social fee is waived if the camper is injured, post-surgery, or a senior that needs a special routine.
- N. The dues, clubs, and package fees paid are for the calendar year, terminating on January 31, 2024.
- O. Campers must be registered and be in compliance with all Camp health and behavioral requirements. Members are required to follow all health requirements for the listed pets to maintain membership. It is the responsibility of the member to inform Camp Canine of any health or behavior changes, conditions, or medical situations.
- P. Members are required to have updated records sent (emailed) to CCI on any and all visits to their attending veterinarian for any services or purchases of medications or preventatives.**
- Q. It is the responsibility of the member to inform Camp Canine of any changes with guardianship of the listed campers.
- R. Membership and annual dues do not entitle you to any guaranteed reservation; reservations are required, and you may be turned away if all rooms or daycare availability is full.
- S. Random Rover, Frequent Fido, Day Camp Digger & Monthly Mutt Clubs are the only clubs entitling members to discounts, otherwise regular rates apply.
- T. CCI reserves the right to cancel any membership or refuse any camper at any time and no fees will be refunded.
- U. CCI will always make every effort to accommodate our members to care for your campers in any family emergency.

### **Holiday Policy Review Please read the holiday policy carefully.**

- A. Upon request for overnight during a holiday, a holiday confirmation email will be sent. It will include holiday policy, dates requested, and health information. Members MUST respond to this email to confirm the holiday.
- B. Holiday reservations are guaranteed once a confirmation number is assigned, the holiday confirmation email has been confirmed by members, and the non-refundable \$25.00 holiday reservation fee is charged.
- C. If you purchase a Holiday Hound Club there is NO holiday reservation fee.
- D. For members, any holiday can be reserved at any time; there is no wait list until all rooms are reserved.
- E. The \$25.00 fee is non-refundable and is not credited back at check in.
- F. Camp reserves the right to arrange special pick up and drop off times outside normal hours for campers during holidays.
- G. Members are financially responsible for full holiday minimum stay. Holiday Hound Club members can schedule pick up outside of scheduled hours without the fee of the full holiday minimum.
- H. Same day as departure baths are not guaranteed during a holiday.
- I. Any member canceling a holiday reservation less than 15 days prior to arrival will be charged a \$100.00 cancellation fee.
- J. All holidays will have a designated day and time for pickups. If pickups are not in those time periods, additional fees may be incurred. No refunds are given for early pickups that are granted during a holiday. Holiday hours are a part of this agreement, and readily available on our website.

# Camp Canine, Inc. 2023

**Guardians (owner of registered pet, person signing agreements for the current membership year) are responsible for reading and knowing all policies, costs, and this entire contract of care prior to any reservation or event.**

Camp Canine, Inc. hereinafter called "CCI"

**CONTRACT OF CARE** (contract of care is an agreement with Camp Canine, Inc. in 2023 any and all clients; guardians will adhere to this contract). This is a contract between Camp Canine, Inc. hereinafter call "CCI", in unification with any Veterinarian or Veterinary Group CCI indentures to care for said pet, and the pet's guardian or guardians or representative whose signature appears hereinafter called the "guardian". Any representative of the guardian will be acting as such and the guardian will be responsible for this entire contract by authorizing the representative to register the pet. Guardian certifies the accuracy of all information given about said pet on the contract and camper profile. Guardian agrees to become a member of CCI and understands the registration only facility position CCI holds and shall agree to subsequent policies related to membership. Guardian agrees to the terms of membership and understands the requirements to retain membership.

CCI will exercise reasonable attempts to contact the guardian at any time medical attention is required if contact is unattainable all medical decisions shall be designated to a manager of CCI's sole discretion. If the pet becomes ill or if the state of the animal's health otherwise requires professional attention CCI, in its sole discretion, may engage the services of a Veterinarian. The guardian agrees to release the pet's medical decisions to a manager of CCI's discretion for decisions of health and care to be made in the guardian's absence. This shall include any treatment necessary including medications, testing, sedation or surgeries. CCI has the explicit authority to engage any Veterinarian or Veterinary Practice or Veterinary Specialist or Veterinary Specialty Care Hospital or Veterinary Specialty Clinic necessary for appropriate medical attention. Guardian will not hold CCI responsible for medical treatments made by any Veterinarian.

The guardian authorizes the financial commitment any medical attention the care may involve to the attending Veterinarian. The credit card on file with CCI will be charged the appropriate amount for all-inclusive veterinarian care or prescribed medications.

The Veterinarian engaged for services has the authority to charge the guardian's credit card for services either by CCI management in person or under verbal authority by phone.

In the event the guardian's credit card is invalid CCI will pay any expenses. The guardian agrees to reimburse CCI for all monies within 15 days that are paid to the Veterinarian for services, medication or emergency care. CCI shall exercise reasonable care for the pet while lodging at CCI.

The guardian further agrees to be solely responsible and indemnify and hold CCI harmless from any liability for and all acts of behavior of said pet while it is in the care of CCI including but not limited to damage or injury to persons or other animals caused by the pet. Guardian agrees to the socialization of the pet with other pets while in the care of CCI. Guardian agrees to the containment decisions CCI deems necessary for the care of the pet, this may include group containment where CCI feels the physiological or physical health of the pet is in jeopardy. Guardian agrees to hold CCI harmless for any acts of behavior or injury while socializing pets and the guardian agrees to pay any medical attention necessary for their pet solely and will not hold any other guardian or CCI financially responsible for any medical attention.

Injuries that occur to persons by the pet will be paid solely by the guardian directly to the person. CCI will not be held financially responsible. Guardian agrees to all outside and social activities for the pet with other pets and agrees to hold CCI harmless for any acts of nature or injury caused by other pets or wild animals. Guardian agrees to hold CCI and any other guardian harmless if any pregnancy occurs with a non-altered adolescent pet. It is expressly agreed by the guardian that CCI's will not be held financially responsible for death of the pet while in care of CCI. Guardian consents to pet(s) being the subject of photographs or video during their stay at CCI and acknowledge and agree that CCI shall be the owner of such photos and footage and all copyright and other intellectual property rights related thereto. Guardian shall irrevocably grant CCI the royalty-free right to cause the photographs or other likeness of pet(s) to be exhibited, broadcast, distributed, transmitted, published, copied, or otherwise used or sold, either in whole or in part, as still photographs, transparencies, motion pictures, television, video, digital or other medium now known or later discovered, for any purpose desirable or by profit or to CCI. This contract contains the entire agreement between the parties and shall be governed by NC law. All terms and conditions to this contract shall be binding on the heirs, administrators and personal representatives of the guardian and CCI. This agreement is for all encompassing services both in liability and financial responsibility and holds resolute here forth for the existence of the relationship between CCI and the guardian. CCI retains the right to deny reservations if the contract of care of policies are not adhered to for any reason. CCI retains the right to change or add terms to this contract at any time. This includes any addendums, membership club policies or special event rules and policies.

Membership Contracts, Check in forms, and Applications all include this Contract of Care and are a legally binding agreement for 2023.

## **PAYMENT TERMS**

By signing CCI's registration form, by using Day Camp and other services and by purchasing a CCI membership you are authorizing any charges to your card under our terms and policies. Email authorization will be accepted and held legally binding.

Deposits and cancellations as well as all costs and charges for services requested and all veterinary costs for the pet during the time the pet is in the care of CCI shall be the sole responsibility of the guardian. All customers are required to provide payment upon request for services. CCI accepts Master Card, Visa, Discover, personal checks, and cash.

The credit card used at check in will be used if other charges are incurred such as any Veterinary service, medications or emergency unless other methods are agreed upon prior to services verbally or by email.

The credit card may also be charged for any additional food, additional nights, day camp, and donations or for services provided by Camp Canine after check in if authorized by the guardian verbally or by email. After hour's services, this is available by appointment and the fee is in addition to daily rates. Cancellation, ANY person that does not call to cancel a regular or holiday reservation and does not check in on the scheduled day will be charged any current designated fees. Holiday Reservations, ALL customers will be required to sign a confirmation form confirming dates for ANY holiday reservations.

CCI retains the right to not allow future reservations for non-payment.